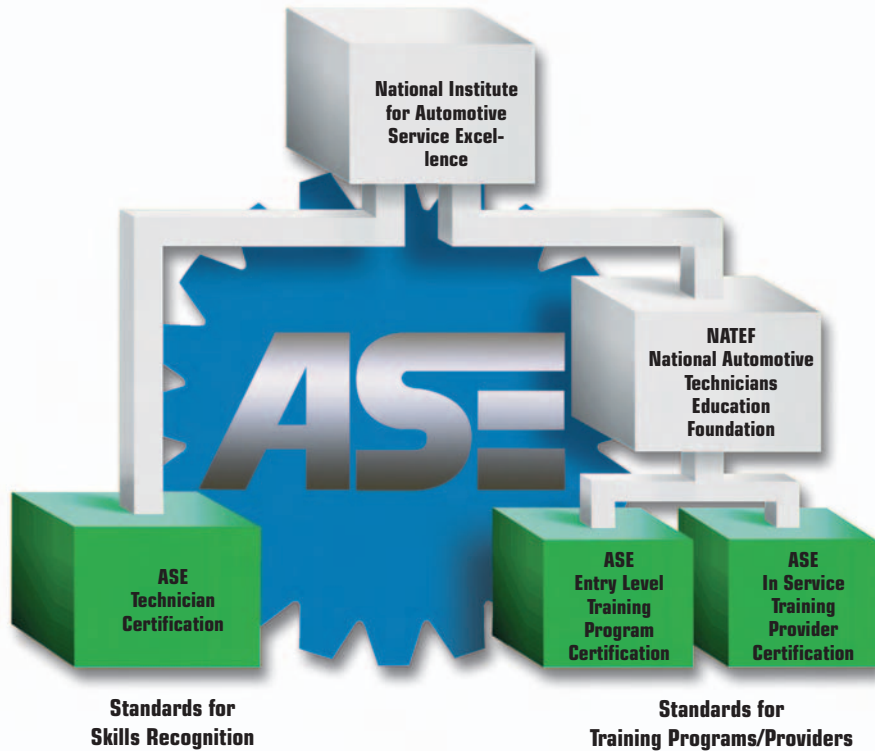


■ About ASE and NATEF



ASE is the National Institute for Automotive Service Excellence, a non-profit organization established in 1972 by the automotive industry to improve the quality of vehicle repair and service through the voluntary testing and certification of automotive repair technicians. NATEF, the National Automotive Technicians Education Foundation, is a separate non-profit foundation within the ASE organization. The primary mission of NATEF is to improve the quality of automotive technician training programs nationwide through voluntary certification. NATEF is responsible for the evaluation process, and makes recommendations for ASE certification based on the evaluation.



For more information about ASE certification of automotive training programs/providers, contact:

NATEF, 101 Blue Seal Dr., S.E., Suite 101
Leesburg, VA 20175
Telephone: 703-669-6650 (FAX: 703-669-6125)

www.natef.org



CASE:

ASE CERTIFICATION FOR TRAINING PROVIDERS



CASE offers a tool for program improvement as well as an opportunity for national recognition.

CASE: ASE-CERTIFICATION FOR TRAINING PROVIDERS OF CONTINUING AUTOMOTIVE SERVICE EDUCATION

The CASE Program

The National Institute for Automotive Service Excellence (ASE) and its educational foundation, the National Automotive Technicians Education Foundation (NATEF), offer a voluntary certification program for institutions and organizations providing continuing automotive service education. ASE seeks to improve the quality of continuing automotive education and help automotive technicians identify appropriate training sources and activities by evaluating and certifying providers of continuing automotive service education against CASE Standards.

The CASE program differs from ASE's existing entry-level training program certification in that it addresses the training provider's process of developing and delivering training as opposed to prescribing specific program content. Elements of organization, structure and methods which appear to contribute significantly to the development and delivery of high quality automotive service education have been identified and incorporated into the CASE Standards (see illustration).

Program Benefits

For the training provider, CASE offers a tool for program improvement, as well as an opportunity for national recognition for those providers meeting the industry-established and recognized standards. But it is the technician who will ultimately gain the most from CASE. As more training providers complete the certification process, technicians should find it easier to locate quality training that will meet their needs.

Who Can Be Certified

Since CASE Standards are based on the provider's process of instruction, the CASE program is appropriate for all automotive training providers. Automobile or truck original

equipment manufacturers, aftermarket manufacturers/suppliers, independent trainers, in-house fleet training, etc., are eligible for ASE certification under this program.

How to Become Certified

There are two major steps: 1) the application process, and 2) the on-site visit. While completing the application, which serves as a self-evaluation, the training provider reviews and documents its process of instruction and has the opportunity to make improvements. Once the completed application has been reviewed and approved by NATEF, an on-site evaluation team visits the training provider to validate the information in the application. This visit also allows the training provider the opportunity to share information

that is not easily included in the written application. After the team's report is reviewed to verify that all standards have been met, ASE certifies the training provider.

CASE Continuing Education Units (CEU)

ASE-certified CASE providers can now issue CASE CEUs to students who complete CASE training activities. The CEU has long been used by other professionals as a common unit of measure for time spent in continuing education. The CASE CEU differs from the generic CEU in that it adds a qualitative dimension through its linkage to the CASE Standards and the certification process. Only ASE-certified CASE providers are authorized to issue CASE CEUs.

The CEU is defined as "ten contact hours of participation in organized continuing education experience under responsible sponsorship, capable directions and qualified instruction."

